

Information on your Emergency Dental Appointment

Dental Access Centre



Cambridgeshire Community Services NHS Trust: delivering excellence
in dental care across Cambridgeshire, Peterborough and Suffolk

Welcome to the NHS Emergency Dental Service

We are here to help you

- We appreciate that you may currently be in pain or distress

When you arrive

- You will be asked to fill out a medical form with all your details
- You will be asked to fill out a form confirming that you are being seen on the NHS waiting times
- As with any emergency service (such as A&E) we cannot guarantee exactly what time you will be seen
- We will always aim to see you as soon as possible
- We will explain if there is any delay
- Please allow at least an hour for your appointment

What we do

- The appointment will be to deal with one dental problem
- We can offer advice on how to get an appointment for a routine dental examination
- Your appointment will involve temporary treatment to help relieve your symptoms

Your Appointment

- Your needs will be assessed by the dentist
- They will discuss with you the most appropriate treatment options to stabilise your condition today
- It is important that you understand the options for your treatment
- Please ask any questions you may have
- Please remember that this is an emergency service and is reserved for patients with serious dental conditions

Further Treatment

- The dentist will advise when you need to make an appointment to be seen by your own dentist
- If you do not have your own dentist, we can give you information on finding an NHS dentist in the Cambridgeshire area

Charges

- The NHS charge for this appointment is **£22.70**
- If you are exempt from NHS dental charges, please present proof of this at the reception desk
- Other charges apply for non-EU citizens

For further information about this service contact:

Cambridge City / South, Dental Access Centre, Brookfields Health Centre, Seymour Street, Cambridge, CB1 3DQ

East Cambs and Fenland Dental Access Centre, Rowan Lodge, The Park, North Cambs Hospital, Wisbech, PE13 3AB

Huntingdon Dental Access Centre, Treatment Centre, Hinchingsbrooke Hospital, Huntingdon, PE29 6NT

Peterborough Dental Access Centre, 5 Midgate, Peterborough, PE1 1TN

Tel: **0300 555 6667** (Option 1 - Emergency appointments)

Find us online at **www.dentalhealthcareoe.nhs.uk**

If you require this information in a different format such as in large print or on audio tape, or in a different language please contact the service on the details above.

To find out how we use what we know about you (Privacy Notice) or how to access our buildings (AccessAble), please visit www.cambscommunityservices.nhs.uk and follow the links or please contact us.



If you have any compliments about this service or suggestions for improvements, contact our Patient Advice and Liaison Service on 0300 131 1000 (charges may apply depending on your network) or email: ccs-tr.pals@nhs.net.

For free, confidential health advice and information 24 hours a day, 365 days a year please contact NHS 111.